

Introduction of LSG Sky Chefs Korea

April, 2025



우리는 어디서나 음식과 사람을 연결합니다.

Our mission is to connect
food and people. Everywhere.

LSGgroup

Our global footprint allows us to serve customers wherever they go



Connecting food and people. Everywhere.

LSGgroup

About LSG Sky Chefs Korea

❑ **Establishment : 2003** (Joint Venture between Asiana Airlines & LSG Sky Chefs)

❑ **Facility**

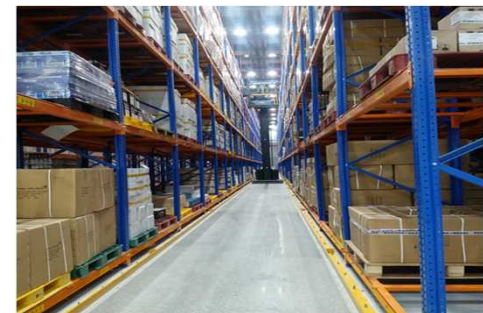
Floor Space	: 21,000 sqm
Number of Levels	: 4 (3+1)
Number of High-loaders	: 16
Number of Van	: 11 (Incl. 8 EV)
Number of employees	: 471

❑ **Capacity**



















Design capacity	: 25,000 meal/day
Average Production	: 13,000 meal/day
Number of Flights	: 45 flight/day

❑ **Others**

In-House Laboratory
Separate Halal Kitchen
One-minute drive to the airport



Our customer portfolio includes 26 valuable airlines

Air Premia		American Airlines		United Airlines	
Lufthansa		KLM Royal Dutch Airlines		Finnair	
Turkish Airlines		Thai Airways International		Qatar Airways	
All Nippon Airways		China Eastern Airlines		Vietnam Airlines	
Aero-K		Hawaiian Airlines		Myanmar Airways International	
Bamboo Airways		Hong Kong Airlines		Jetstar	

Milestones in our ongoing Development Journey



Achievement based on long-valued partnership

We have a long history and an extensive global network that enable us to closely communicate with our global account managers to meet customer's needs and we ensure the good quality of meals based on a request.

With our know-how that has been accumulated for over 80 years, we can provide customers with in-flight solutions and establish a long-lasting partnership.

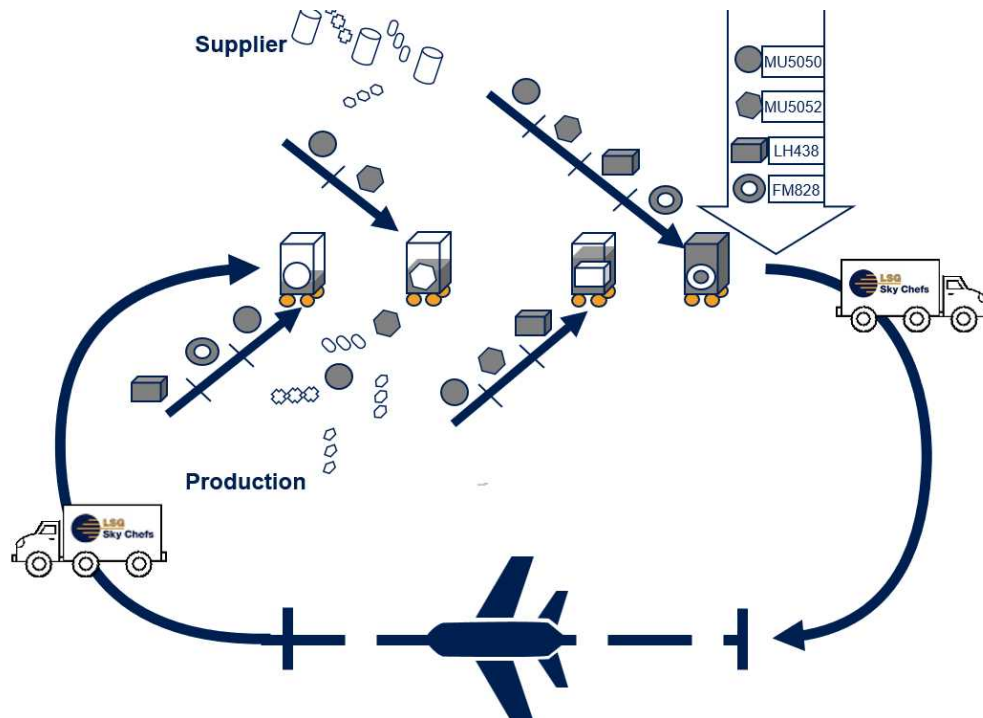
Our customer-centric mindset and emphasis on long-term, sustainable partnerships are well reflected in the length of contracts with our customers and the awards we receive from them.

2025	2024	2023	2019	2017&2018	2012
<ul style="list-style-type: none"> China Eastern Airlines 'Excellent Partner' Award 	<ul style="list-style-type: none"> Hawaiian Airlines Certificate of Excellence Halal Certification by Brahim Halal Excellence Center 	<ul style="list-style-type: none"> Hawaiian Airlines Certificate of Excellence China Eastern Airlines Appreciation Award 	<ul style="list-style-type: none"> Lufthansa Gold Award 	<ul style="list-style-type: none"> Hong Kong Airlines Silver Award Thai Airways Bronze Award Top Performance & Handling 	<ul style="list-style-type: none"> Asiana Airlines Best Caterer Award



LSG Sky Chefs Korea has established a strong culture of Continuous Improvement.

Lean management principles and tools have a long track record of success, developed over several stages.



- We have our material available when we need it and produce when it is required - not earlier, not later
- We keep material moving in small lots in one direction
- We translate the customer demand into a smooth working pace
- We are open about our mistakes and prevent them.

Quality Commitment & Continuous Improvement

To ensure quality performance at all times, we have Global Quality System (GQS) throughout all our operations worldwide. GQS not only adheres to the strictest quality standards, but it effectively builds quality assessments and feedback into our production processes.

- **Fundamental Priorities:**
Quality, Safety, and Security
- **Comprehensive System:**
Strong Management Structures, Policies, and Principles
- **Regulatory Compliance:**
Meeting International and Regional Standards
- **High-Quality Delivery:**
Consistently Exceeding Airline and passenger expectations
- **Continuous Improvement:**
Feedback-driven quality enhancement



Operations Compliance & Quality Program



Product and Service Quality

Product and Service Quality: Food is our passion, our greatest source of pride. We provide excellent food at a consistent and highest quality level, delivered with world-class service, on time and at the best value for money on a global scale.



Food Safety

Food Safety: The health and well-being of our customers' clients is importance to us. We are committed to providing safe food to our customers in every area of the business, following clearly defined standards and guidelines.



Special Customer Requirements

Special Customer Requirements: Our customer base reflects the diversity of the world. We work to consistently offer quality solutions that fulfill the required cultural, religious (for example, halal) and special dietary needs of our customers.



Security

Security: Security is of utmost importance at the LSG Group. We protect our business operations and assets around the globe to ensure the security of our employees and customers.



Occupational Safety

Occupational Safety: We strive to provide safe working conditions for all employees and a framework for setting our objectives, eliminate hazards and reduce Occupational Safety risks. We will do this with our workers.



Environment

Environment: We are committed to the efficient use of our resources by identifying, controlling, and reducing the impact of our production, products, and services. We strive to continuously improve our environmental management by implementing good practices and creating a lasting impact with all our stakeholders.

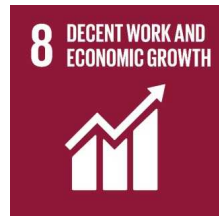
**It's not just the goal.
It's how committed you are.**



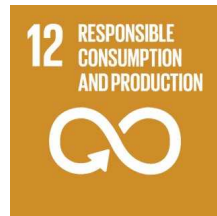
ENSURE HEALTHY LIVES AND PROMOTE WELL-BEING FOR ALL



ACHIEVE GENDER EQUALITY AND EMPOWER ALL WOMEN AND GIRLS



PROMOTE INCLUSIVE AND SUSTAINABLE ECONOMIC GROWTH, EMPLOYMENT AND DECENT WORK



ENSURE SUSTAINABLE CONSUMPTION AND PRODUCTION



TAKE URGENT ACTION TO COMBAT CLIMATE CHANGE AND ITS IMPACT



REVITALISE THE GLOBAL PARTNERSHIP FOR SUSTAINABLE DEVELOPMENT

Sustainability is part of our DNA

The LSG Group is committed to the United Nations' 2030 Agenda. Since December 2020, we have prioritized six of the Sustainable Development Goals that reflect the ethos and practices of our group with all its employees.

Our sustainability strategy is centrally steered by the Sustainability Acceleration Team.

We adopt a holistic approach to the topic, clustering our activities into three main pillars:

Planet, People and Prosperity.

Our Vision:

우리는 언제나 우수하고 자랑스러운 제품을 제공합니다.

We deliver great products that make us proud. **Every day.**

LSGgroup



Thank you.

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